

HIGH COURT OF PUNJAB AND HARYANA AT CHANDIGARH

No. 789 Spl./Comp.4

Dated : 29.05.2013

Subject: QUOTATION FOR MAINTENANCE OF COMPUTERS AND PERIPHERALS, INSTALLED IN THE PREMISES OF THIS COURT

Invited sealed quotations on or before 07.06.2013 till 5:00 P.M. for execution of Maintenance Contract for following Computer and Hardware items for the period mentioned against each item:-

S.No.	Item description	Qty.	Date of purchase	Contact Period
1.	Computer System HCL Small Form Factor with 18.5' TFT Core 2 Quad E 8400 Processor, 2GB RAM, 320 HDD, DVD Writer (Sr. No. of TFT:-5105BG340001; Sr. No. of CPU:- 5103AA415865)	01 No.	12.03.2010	15.07.2013 to 14.07.2014
2.	Computer System HP DX 7900 (C2D) with 2 GB RAM, DVD Writer and 18.5' (Sr.No. of TFT CNT95253WC; Sr. No. of CPU SGH001R42L)	01 No.	22.02.2010	15.07.2013 to 14.07.2014
3.	Computer System, installed in the Museum (Mid-Range XW4400 Intel Core 2 Duo E6600 Processor)	01 No.	Dec, 2007	15.07.2013 to 14.07.2014
4.	Computer Systems (HCL, Intel Core 2 Duo E8400, 250 GB SATA 7200 rpm, RAM 1 GB DDR-II 667 MHz)	50 Nos.	Oct 2008	15.07.2013 to 14.07.2014
5.	Computer Systems ACER make	35 Nos.	Jul 2009	15.07.2013 to 14.07.2014
6.	HP 3108 Photo Smart All-in-One Printer	01 No.	Mar, 2007	15.07.2013 to 14.07.2014
7.	HP 8250 Scan Jet	02 Nos.	Apr. 2006	15.07.2013 to 14.07.2014
8.	HP Photo Smart 8758 Prof.	01 No.	Jan, 2008	15.07.2013 to 14.07.2014
9.	HP Scanner 8350	01 No.	Jan, 2008	15.07.2013 to 14.07.2014
10.	Laser Printer HP 1022 (Sr.No.VNRJ67M34D)	01 No.	16.06.2006	15.07.2013 to 14.07.2014
11.	Laser Printer HP 1505	08 Nos.	Aug 2008	15.07.2013 to 14.07.2014
12.	Laser Printer HP 1505 (Sr.No.VNF3213036)	01 No.	25.03.2010	15.07.2013 to 14.07.2014
13.	Laser Printer HP 1566	01 No.	16.04.2010	15.07.2013 to 14.07.2014
14.	Laser Printer HP 2014	50 Nos.	Sept, 2007	15.07.2013 to 14.07.2014
15.	Laser Printer HP 2014 (Sr.No.CNBR7DB0TZ)	01 No.	28.03.2008	15.07.2013 to 14.07.2014
16.	Laser Printers (Samsung i.e. 10 Nos. ML-2570 & 15 Nos. ML-2850)	25 Nos.	Aug 2008	15.07.2013 to 14.07.2014
17.	Laser Printers HP 1015/1022	25 Nos.	Jul 2006	15.07.2013 to 14.07.2014

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18.	Laser Printers HP 1505	50 Nos.	Jan/Apr 2010	15.07.2013 to 14.07.2014
19.	Laser Printers HP 1566	47 Nos.	Nov, 2011	15.07.2013 to 14.07.2014
20.	LCD Projector – Sharp make with 3000 Lumens with Motorized Glass Bedded Screen	01 No.	Nov., 2006	15.07.2013 to 14.07.2014
21.	Line Printer LIPI 6312/6312L	04 Nos.	Nov.,2006/ Mar, 2009	15.07.2013 to 14.07.2014
22.	Multi-Functional Printer cum Fax Machine Canon MF-4150 (Sr. No. KVZ16939 & KVZ27379)	02 Nos.	03.11.2008/ 31.03.2008	15.07.2013 to 14.07.2014
23.	Multi-Functional Printer–HP MFP 3390	01 No.	Mar, 2008	15.07.2013 to 14.07.2014
24.	Multi-Functional Printers (Samsung SCX 4828 FM)	50 Nos.	Feb, 2009	15.07.2013 to 14.07.2014
25.	Offline UPS 1 KVA (Uniline)	02 Nos.	Jul, 2008	15.07.2013 to 14.07.2014
26.	Offline UPS 1 KVA UNILINE make (with 4x12Vx7AH SMF batteries), installed with Switches of Local Area Network	43 Nos.	Jul, 2006	15.07.2013 to 14.07.2014
27.	Offline UPS 1 KVA, installed in the Museum	01 No.	Feb, 2008	15.07.2013 to 14.07.2014
28.	Offline UPS 600 VA APC make (Sr.No.B1038007245)	01 No.	14.02.2011	15.07.2013 to 14.07.2014
29.	Offline UPS 625 VA (Sukam)	50 Nos.	Mar 2008	15.07.2013 to 14.07.2014
30.	Offline UPS 650 VA APC make	02 No.	16.03.2010/ 25.03.2010	15.07.2013 to 14.07.2014
31.	Offline UPS WeP make	35 Nos.	Jul, 2009	15.07.2013 to 14.07.2014
32.	Online UPS 10 KVA (Uniline)	02 Nos.	Jul, 2008	15.07.2013 to 14.07.2014
33.	Online UPS 10 KVA (Pyramid make)	02 Nos.	--	15.07.2013 to 14.07.2014
34.	Touch Screen HCL make	01 No.	Aug, 2008	15.07.2013 to 14.07.2014
35.	Touch Screens Agmatel make	05 Nos.	Apr, 2008	15.07.2013 to 14.07.2014
36.	Computers HCL make	100 Nos.	14.09.2010	Sept 2013 to 14.07.2014
37.	Offline UPS 625 VA Uniline make	100 Nos.	16.09.2010	15.09.2013 to 14.07.2014
38.	Laser Printer HP 1566	50 Nos.	03.09.2010	02.09.2013 to 14.07.2014
39.	Laser Printer Colour HP 2025 dn	01 No.	31.03.2011	30.03.2014 to 14.07.2014
40.	Touch Screens Agmatel (for DRR Sections)	02 Nos.	04.02.2011	03.02.2014 to 14.07.2014

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41.	Computer HCL with Noiseless keyboards	50 Nos.	31.10.2010	30.10.2013 to 14.07.2014
42.	Offline UPS 625 VA Uniline make	50 Nos.	21.10.2010	30.10.2013 to 14.07.2014
43.	Laser Printer HP 1566 (for Secretarial Staff in Court Rooms)	50 Nos.	25.10.2010	24.10.2013 to 14.07.2014
44.	Computer HCL make	50 Nos.	25.02.2011	17.03.2014 to 14.07.2014
45.	Offline UPS 625 VA Uniline make	50 Nos.	18.03.2011	17.03.2014 to 14.07.2014
46.	Laser Printer HP 1566	20 Nos.	21.03.2011	20.03.2014 to 14.07.2014
47.	LED TV (32") Samsung Smart model (#32ES5600) (installed in Hon'ble Chief Justice's Chamber)	01 No.	29.01.2013	29.01.2014 to 14.07.2014

TERMS AND CONDITIONS

1. The Sealed Proposals accompanied by Earnest Money amounting to `25,000/- in the form of Demand Draft, addressed to '*THE REGISTRAR GENERAL, PUNJAB AND HARYANA HIGH COURT, CAPITAL COMPLEX, SECTOR 1, CHANDIGARH*' should reach in this office latest by **07.06.2013 till 5:00 P.M.** Any offer received thereafter will not be entertained. The word "**AMC FOR COMPUTERS SYSTEMS AND PERIPHERALS**" should be clearly inscribed on the top of the sealed envelope containing the Proposal.
2. It is made clear here that merely quoting lowest rates will not entitle any offer for its acceptance rather decision with regard to the acceptance of the offer would be taken by the Hon'ble Computer Committee after weighing proposal in its entirety e.g. experience of the vendor in the field, ability to provide timely maintenance services at the spot, qualification/experience of technical manpower to be deputed, goodwill of the firm, etc. The High Court reserves its right to reject any or all the bids without assigning any reason.
3. The offer should accompany a '*Demand Draft*' amounting to `25,000/- as refundable Earnest Money. The Earnest Money deposited in the shape of Demand Draft would be forfeited, if any Bidder withdraws himself during the process or after the acceptance of the bid or the vendor fails to comply with any of the terms, conditions or requirement.
4. The Maintenance Contract will be for one year w.e.f. 15.07.2013 to 14.07.2014, which may be renewed for further period of one year on the same terms and conditions, provided satisfactory services to the satisfaction of the High Court. However, either party can terminate the contract at any time by giving three months notice in writing.

5. Maintenance Contract will include all spares, plastic parts, printer head, batteries of UPS etc. and would be replaced or repaired by the vendor free of cost. However, consumable items such as, floppies, printer ribbon, Ink Cartridges, will be provided by the High Court.
6. Unscheduled, on call, corrective and remedial maintenance service to set right the malfunctions of the system. This includes replacement of unserviceable parts. The parts replaced will either be a new parts or equivalent in performance to new parts. Whether a defective item or components is to be replaced or repaired shall be at the sole discretion of vendor. In the case of a part, the defective part removed from the system will become the property of vendor.
7. Operating System (OS) Support: This contract is comprehensive inclusive of OS Support on all systems covered under this contract. Any problem related with OS maintenance, reloading of OS with all device drivers, OS upgrade, device drivers, System configuration and network configuration will be attended & rectified. All required device drivers will be provided by the vendor.
8. Anti-virus Software (AVS) Support: This contract includes the Anti-Virus Software Support on the Systems covered under this Contract. Any problem related with System Virus will be attended and rectified by the Vendor. Server based licensed Quick Heal Anti-virus Software is duly installed on the systems.
9. The vendor to depute well qualified and trained Technical manpower (atleast 2-3) to this High Court for the immediate attendance of complaints.
10. In case of any fault the same will be rectified immediately and in case the problem is likely to take more than 3 hours, the vendor will make stand-by arrangement so as to ensure smooth functioning of the urgent Court/office work.
11. The firm will be providing basic preventive maintenance to the equipment every 3 months to ensure that the computers remain in good working conditions as the company finds it necessary for the long and proper functioning of the equipments.
12. To indemnify and keep indemnified the High Court, the firm will furnish Bank Guarantee to the extent of 25% of the total consideration amount, valid for the period of Maintenance Contract, for the losses and damages that may be caused to or suffered by the High Court in the event of continuous and consistent non-performance as agreed upon in the above order of the equipment under Contract.
13. If the services provided by the firm are not found satisfactory, the High Court retains the right to terminate the Contract at any time and even Bank Guarantee provided will be liquidated.
14. The equipment will be handed over back to this High Court after the period of Maintenance Contract in good working condition.

15. Any question, dispute or difference arising under the contract, shall be referred to the Arbitrator, who shall be appointed by the Registrar- General of this High Court. The award of the Arbitrator shall be final and binding on both the parties. The venue of the arbitration shall be Chandigarh. The proceedings will be conducted in accordance with the Arbitration and Conciliation Act, 1996 and the Rules made thereunder.
16. Courts at Chandigarh alone shall have jurisdiction in all matters arising out of or connected with this Agreement.

Joint Registrar (Computerization & I.T.)
for Registrar General